

## **General Data Protection Regulation (GDPR)**

As many of you will be aware, the General Data Protection Regulation (GDPR) came into force on 25 May 2018. As I hold personal data about my dog owners (i.e. names, addresses, phone numbers) I am a data controller and a data processor under the regulations. I am therefore required to comply with the principles of the GDPR and ensure that your data is held securely, is not processed in a manner that is incompatible with the reason for which it was collected and is kept up to date, etc.

## I can therefore confirm that:

- All my dog owners' personal data are securely held in a locked cabinet that is under my sole control
- My mobile phone is secured by a pass code to prevent unauthorised access to dog owners' phone details
- I will never pass dog owner's details to a third party without their express permission to do so
- I do not send out mailshots or unsolicited emails
- I destroy dog owner records once they are no longer required (e.g. the pet owner has moved away and will no longer require my services, or I have not had any contact for a period of 24 months or more). This will include shredding any paper records I hold and deleting contact details from my phone

If any of my dog owners wish to clarify any of the above points or discuss this further with me, please do get in touch.

Thank you.

AThoelen

Amanda Thoelen 1<sup>st</sup> October 2024